| REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT |  |  | Laptop |
| :---: | :---: | :---: | :---: |
| Date of calculation | 5/1/23 |  |  |
| Producer's or importer's name or trademark | Apple Distribution International |  |  |
| Producer or importer adress | Holly hill Industrial Estate Hollyhill, Cork, Republic of Ireland |  |  |
| Producer's or importer's model identifier | A2941 |  |  |

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

| Criteria | Sub-criteria | Score of subcriterion /10 | Weighting factor of subcriterion | Score of criterion /20 | Total criteria scores /100 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CRITERION 1 : DOCUMENTATION | 1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions | 7.7 | 2 | 15.4 | 63.5 |
| CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS | 2.1 Ease of disassembly parts from List 2* | 2.7 | 1 | 7.9 |  |
|  | 2.2 Necessary tools (List 2) | 4.5 | 0.5 |  |  |
|  | 2.3 Fasteners characteristics parts from List 1** and List 2 | 6.0 | 0.5 |  |  |
| CRITERION 3 : AVAILABILITY OF SPARE PARTS | 3.1 Availability over time parts from List 2 | 8.0 | 1 | 13.2 |  |
|  | 3.2 Availability over time parts from List 1 | 4.0 | 0.5 |  |  |
|  | 3.3 Delivery time parts from List 2 | 8.0 | 0.3 |  |  |
|  | 3.4 Delivery time parts from List 1 | 4.0 | 0.2 |  |  |
| CRITERION 4 : PRICE OF SPARE PARTS | 4. Ratio between price of parts from list 2 to the price of the product | 3.5 | 2 | 7.0 |  |
| CRITERION 5 : SPECIFIC CRITERION | 5.1 Information about type of updates | 10.0 | 1 | 20.0 |  |
|  | 5.2 Free remote assistance | 10.0 | 0.5 |  |  |
|  | 5.3 Possibility to reset softwares | 10.0 | 0.5 |  |  |
|  |  | Reparability index on 10 |  |  | 6.4 |

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent,
** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.

